



PHILLIPS LIGHT INDUSTRIAL

QUALITY CONTROL STARTS WITH INTEGRITY



WE CARE

(734) 429-9372

www.plisorting.com

QUALITY INSPECTION

PARTS SORTING

PRODUCT SEGREGATION

CONTAINMENT

REWORK

ASSEMBLY / DISASSEMBLY

Frequently Asked Questions

What are the capabilities and areas of expertise of your company?

PLI HAS A SENSE OF URGENCY, confidentiality and embedded culture to **'BE THE BEST'** Sorting and Containment Service Company. We've been providing quality inspection, containment, rework, and assembly /disassembly services to Automotive, Aerospace, and Consumer clients since the late 1990's.

As experienced liaisons, we improve communications and expedite quality issue resolution between OEMs, suppliers, their customers, quality staff, production operators, and union members by, **"...speaking their language."**

Our ability to build rapport coupled with our **"CAN DO"** attitude allows us to respond and help resolve quality issues in hours rather than the days or weeks it typically takes other sorting companies. Feedback from our customers has shown that PLI frequently and successfully completes quality sorting operations in less time than it takes most of our competitors to get set up for a sort.



We are a Full Service Partner willing and eager to do whatever it takes to mitigate the impact of quality issues for everyone by providing **additional value added services**

warehousing, repackaging, rework, expediting, dunnage repair, etc.; ideally preventing or addressing quality issues before they require visual sorting at the customer site or before they snowball into an expensive QR.

This **WIN-WIN attitude** may sound strange coming from a sorting company but we have built our business on a foundation of addressing and eliminating quality issues to avoid visually sorting parts whenever possible. We have saved our customers millions of dollars by doing just this and this has resulted in longstanding and mutually beneficial relationships with our valued customers.

What geographical areas do you serve?

We are able and willing to travel. Customer sites we work at include the following: Dearborn/Detroit, MI; Lowell, MI; Grand Rapids, MI; Livonia, MI; Cleveland, OH; Emporium, PA; Bedford, PA; Alexander City, AL; Buffalo, NY; Kansas City, MO; Glasgow, KY; Sheboygan, WI; Pella, IA; Angola, IN; Bellevue, OH; Flint, MI; St. Catherine/Toronto Ontario, Canada



What is a typical time frame for response?(Lead Time)

ASAP! This varies based on the level of services we are asked to provide but our response time from initial request to containment for a typical visual sort at a location we are already supporting is 2 to 4 hours. We are extremely flexible when it comes to supporting your needs and are able to travel on short notice.

What is your experience OEMs and Tier Suppliers?

We've worked with many such as: Ford Motor Company, Lear, Visteon (Rawsonville), Siemens VDO, Metric Manufacturing, Auma, JL French, Borg Warner, Litens Automotive Group, Eaton Automotive, Federal Mogul, Yazaki, Textron, GKN, Burlington Technology, Dana Sealing Products, TRW, Freudenberg-NOK, Wescast Industries, Toledo Technologies, Modern Metals (China), General Plug, SKF, Hadley Products, Nematik - Windsor Aluminum, ThyssenKrupp Gerlach Co., Miniature Precision Components, Mann+Hummel USA, Gil-Mar Manufacturing, Blau Autotec, Champion Labs, SurfTech, Euclid Refinishing, Whirlpool / Kitchenaid and Mechanical Finishers.

Do you develop Inspection/Sorting/Assembly processes? (FMEAs, Control Plans, SPC, etc.)

We are capable of assisting in the development and updating of these tools but typically the component supplier develops the actual documents and plans. We are familiar with all of the above as well as other industry standards such as 8Ds, problem solving, root cause analysis, TQM initiatives, etc.

What are your in house measurement capabilities?



These are typically customer originated. We are capable of measuring typical go/no-go parameters with tools such as: Gage pins, calipers, micrometers, hardness testers, thickness (coatings), electrical continuity and resistance, surface roughness, etc.

Can you provide an estimated rate/hour your company charges for various staff position(s)?

Our rates vary depending on specific factors such as work requirements, experience required, customer payment history, shift requirements, union requirements, etc.